Application Number 09/900,482 Responsive to Office Action mailed January 14, 2005

AMENDMENTS TO THE SPECIFICATION

Please replace lines 1 through 15 of page 12 with the following amended paragraphs:

It should be recognized that the virtual management system of the present invention need not be used with multifunction service devices 100, but could alternatively be used with devices providing a single or small number of functions. As will be described with respect to the system architecture set forth below in Figure 4, when utilized with such multi-service appliances, the virtual management system of the present invention provides particular advantages in performance and administration. A multifunction appliance suitable for use with the virtual management system of the present invention is disclosed in co-pending United States patent application serial number 10/191,742 entitled CONTENT SERVICE AGGREGATION SYSTEM, filed July 6, 2001 July 8, 2002, [Attorney Docket No. NEXSI 01025).

In the virtualized management system of the invention, a single system administrator can configure individual devices, log servers, or services for a subscriber, the facility, or for the entire data center, all via the interface 75. In the multifunction devices described with respect to copending application serial number [NEXSI-01025US0] 10/191,742, the internal management approach is to segregate individual subscribers within the multifunction device to prohibit crossover services and avoid security problems within the device itself.